

Summary

Humanitarian Programme Management, Evaluation & Capacity Development

Professional support to local & international humanitarian organizations/agencies for capacity development, programme & operations management and strategic planning. Focus on cash & voucher assistance (CVA/CBI/CBT), Sphere standards/CHS and other good practice guidance.

- 15+ years' senior management & consulting experience in NGOs, Red Cross and the UN
- Certified & experienced trainer and developer of trainings, ToT & simulation exercises
- Member & trainer of **CaLP Network** (cash assistance) & **Sphere** (humanitarian standards)
- Member of **Professionals in Humanitarian Assistance & Protection** (PHAP)

Full-Time

Employment

Nov/2022-present United Nations High Commissioner for Refugees (UNHCR) Jordan

Programme CBI Officer (Cash Based Interventions)

- Team leader for planning & implementation of cash assistance for refugees' basic needs
- Lead review of targeting and eligibility procedures and build capacity of staff and systems
- Support financial inclusion and transition of refugees into national social protection scheme
- Lead sector coordination as Co-Chair of the Food Security & Basic Needs Working Group

Mar/2021-Oct/2022 United Nations High Commissioner for Refugees (UNHCR) Switzerland

Programme CBI Officer (Cash Based Interventions)

- Provide global technical support on roll out of cash assistance programmes, including standard operating procedures (SOP) and financial service provider selection/contracting
- Deliver training and provide ongoing support to dozens of country offices for the global roll out of UNHCR's new cash assistance beneficiary allocation, payment and reporting system
- Test systems and gather user feedback for ongoing improvements and feature development

Nov/2016-Jun/2017 United Nations High Commissioner for Refugees (UNHCR) Greece

Senior Cash Based Interventions (CBI) Officer

- Led scale up of multi-purpose cash assistance programme through a UNHCR-led alliance
- Coordinated tendering and selection of Financial Service Provider and design of e-cards
- Supported payment system design & led implementation of internal controls & SOPs

Dec/2015-Sept/2016 CANADEM / UNHCR

Switzerland

Expert for Cash Based Transfer Project

- Seconded to lead inter-agency team of OCHA, UNHCR, UNICEF and WFP cash experts
- Developed framework for joint UN cash-based transfer (CBT) feasibility assessments
- Developed & piloted inter-agency training for UN, partner and government staff in Myanmar

Aug/2012-Jul/2013 UN Office for the Coordination of Humanitarian Affairs (OCHA) Switzerland

Learning & Development Officer (IASC L3 Simulation Exercise Coordinator)

- Coordinated inter-agency project to develop & conduct a large-scale simulation for IASC
- Helped draft the IASC protocols, and facilitated validation workshop with HCT in Pakistan

Feb/2010-Jun/2012 Australian Red Cross

Australia

International Training Coordinator

- Developed, managed & delivered humanitarian trainings & simulations for global Red Cross movement, NGO & government international aid professionals, volunteers & the public

Jan/2007-Jun/2009 Save the Children US

Ethiopia

Director of Management Support, Africa Area

- Led capacity development; Supported HQ regionalization & unification of alliance members

Nov/2005-Apr/2006 Agency for Technical Cooperation and Development (ACTED) Indonesia

Country Representative

- Managed shelter & livelihood programmes in Aceh & Nias following tsunami & earthquake

- Jan-Sept/2005 International Medical Corps (IMC) Indonesia
Deputy Country Director / Acting Country Director
- Acting Country Director for tsunami response; Deputy to lead post-conflict programmes
- Jul-Aug/2004 Médecins Sans Frontières – Belgium (MSF-B) Russia
Co-Evaluator, North Caucasus (Chechen IDP) Program
- Evaluation of multi-sector program; organizational review of country structure & strategy
- Jul/2002-May/2004 International Medical Corps (IMC) Afghanistan
Senior Program Officer / Program Coordinator / Country Representative
- Developed & managed large, multi-sector & cash transfer relief & recovery programmes

Consulting

- Jul/2012-Mar/2021 Various NGOs, Red Cross and UN agencies Worldwide
Cash & Voucher Assistance / Humanitarian Programme Capacity Development
- Develop SOP for UNFPA-WFP project in Syria, UNFPA, Oct/2020-Mar/2021 Home-based
 - CVA support to DKH & local partners, DKH, Apr/2020-Mar/2021 Home-based / Yemen
 - Develop CVA Manual & SOP for partners in Africa, Cordaid, Jun-Oct/2020 Home-based
 - Develop, deliver webinars on Organizational Cash Readiness, CaLP, Oct/2020 Home-based
 - Develop & facilitate simulation for business continuity plan, UNDP, Mar/2020 STP
 - Deliver Market Assessment Tools Training (MATT), CaLP, Feb/2020 Gaza, oPT
 - Deliver CVA Training for Programme and Operations Staff, CaLP, Dec/2020 Gaza, oPT
 - Deliver Core CVA Skills for Programme Staff course, DKH, Nov/2019 South Sudan
 - Prepare & deliver Sphere Workshop, Concern Worldwide, Sept/2019 Ireland
 - Strategy scoping review on Training of Trainers, Sphere, Jun-Aug/2019 Home-based
 - Deliver Core CVA Skills for Programme Staff course, CaLP, Mar/2019 Tunisia
 - Research on Cash in WASH & Shelter in fragile contexts, Cordaid, Nov/2019 Home-based
 - Prepare & deliver Cash-Based Assistance courses, KeyAid, Nov/2019 Norway / France
 - Evaluation Lead, Sri Lanka Red Cross 2016-17 flood operations, IFRC, Oct/2018 Sri Lanka
 - Evaluation Lead, Somalia CWG cash-based responses, CARE, Mar-Aug/2018 Somalia
 - Develop Training of Trainer (ToT) course on CVA, CaLP, Apr/2018 Home-based
 - Evaluation team member, Horn of Africa FSL, NRC, Dec/2017-Feb/2018 Ethiopia, Somalia
 - Cash-Based Intervention workshop for snr. management, Cordaid, Nov/2017 Netherlands
 - Assess organizational cash capacity of regional & country offices, NRC, Oct/2016 Kenya
 - Develop Organizational Capacity Assessment Tool (OCAT), CaLP, Dec/2015 Home-based
 - Advisor for Cash & Vouchers programming, NRC, Nov/2015 Afghanistan
 - Co-trainer for Level 2 Cash Transfer Programme course, CaLP, Oct/2015 Iraq
 - Develop & lead simulation for govt., International Medical Corps, Nov/2014-Sep/2015 USA
 - Emergency Assessment Training & Simulation Exercise, WFP, Jun-Aug/2014 Cambodia
 - Trainer for Level 2 Cash Transfer Programme course, NRC, Feb/2015 Afghanistan
 - Develop & deliver Emergency Assessment training, WFP, Jul/2014 Cambodia
 - Co-train IFRC Cash Transfer Programming course, French Red Cross, Jun/2014 France
 - Co-facilitate Sphere Training of Trainer (ToT) course, RedR, Jul/2012 Australia

Formal Education

- 17 Dec/2004 University of Washington, Evans School USA
Master's in Public Administration (MPA - International Development)
- Mid-career programme in public & NGO management; Focus on international development
- 28 Jun/1986 Central Queensland University Australia
Bachelor of Science (B.Sc.)
- Major in applied physics, focused on practical industrial design, application and fieldwork
- 21 Sept/2011 MRWED Training & Assessment Australia
Certificate IV in Training and Assessment
- National government-recognized vocational qualification in competency-based adult training

**Publications
& Speaking
Events**

Oct/2020 Cash Learning Partnership / CaLP Network Global

Organizational Cash Readiness Tool (OCRT) webinar series

- <https://www.calpnetwork.org/event/webinar-series-organisational-cash-readiness-tool-ocrt/>

Feb/2019 HNPW / Cash Learning Partnership / CaLP Network

Switzerland

Panel member: Measuring outcomes and impact of cash assistance

- [HNPW 2019 Session on Measuring Outcomes & Impact](#)

Oct/2018, International Federation of Red Cross & Red Crescent Societies (IFRC) Sri Lanka

Report: Final Evaluation of Sri Lanka Floods and Landslides Operations

- Daniels, See Tho, Liyanage, [searchable](#) on <https://media.ifrc.org/ifrc/document-library/>

Aug/2018 CARE / Somalia Inter-Agency Cash Working Group

Somalia

Report: Evaluation of the 2017 Somalia Humanitarian Cash-Based Response

- Daniels, Anderson, <https://www.calpnetwork.org/publication/evaluation-of-the-2017-somalia-humanitarian-cash-based-response/>

Jan/2016 Cash Learning Partnership / CaLP Network

Tools: Organizational Capacity Assessment Tool (OCAT) and User Guide

- New version (now called OCRT) available at <https://www.calpnetwork.org/learning-tools/training/organizational-cash-readiness-tool/>

Sept/2012 Bioforce Institute

France

Guest Trainer: Humanitarian Programme Manager Course

- Delivered a one-day session on Challenges in the Humanitarian Sector

**Professional
Membership
& Rosters**

CaLP Network, Independent member and certified CVA course trainer

Sphere, Professional individual member and qualified Sphere trainer

Int'l Assoc. of Professionals in Humanitarian Assistance & Protection (PHAP), Member

UN Secretariat, Training Officer (Chief of Section) P4 Roster

UN Food and Agriculture Organization (FAO), Cash Based Transfer Specialist roster

CANADEM International Civilian Response Corps, Humanitarian Response expert roster