



#### Second SPHERE online training for DPPI SEE

#### Introduction

Within the programme of DPPI SEE it was planned to educate and produce new Sphere trainers within Civil protection staff in region. This particular project had a goal to implement 3 pre-workshops for at least 20 participants assigned by Civil Protection Institutions from Albania, Macedonia, Serbia, Bosnia and Herzegovina, Croatia, Turkey, Bulgaria, Slovenia, Montenegro and Romania. The idea is to make and Training of trainers from the pool of trained people from these three pre-workshops and guide new trainers with a first trainings on Sphere. As Covid 19 pandemic outbreak enable the workshops in person, the team of trainers, Tristan Hale, Aninia Nadig, Zeynep Sanduvac and Dijana Muzička has decided to give after first, second online workshop per training on Sphere standards. The online workshop is designed to be held within five weeks.

In the first week, Tristan hale introduced participants to methodology of workshop, tool for online workshops and trainings, and chose the best options to keep participants active during whole process. In addition to first week all participants were brought into the subject, establishment of Sphere standards and its concept, development, revision processes and how this idea started, who started and put all different good practices and experience into the handbook which is universal and can be used for each context. The participants also learnt that the Sphere family is Worldwide, that promotes accountability, quality response and inclusion for effective, efficient and appropriate support toward those affected by disaster. The people who follow the Sphere, advocate for those who are in need, and work in coordinated way. Second and third week, led by Zeynep Sanduvac and Dijana Muzička, had a goal to go through the handbook itself speaking about all chapters of the handbook. Intensive speed introduction to handbook has gave the overview to participants about core belief of Sphere and the content of handbook. More attention was given to Humanitarian charter, Core Humanitarian Standards, Protection Principles and Code of Conduct, and at the end session three the trainer introduced them to four technical sectors in handbook, Food and Nutrition, WASH, Shelter and Settlements and Health. This has been introduction to week four, when trainer Dijana Muzička compared EU Civil Protection Guidelines with Sphere standards. The trainer named content of EU Guidelines and Sphere content. The comparison showed that most of subjects are the same or differently named but with same goal. For the purpose of session, trainer took two technical parts to compare them, WASH and Shelter and Settlements. It was clear that these two realign on each other and make one very comprehensive picture of good, coordinated, people centred and accountable response after disaster. This week four session has been an introduction to final session, where Aninia Nadig has gave an overview on Humanitarian Standards Partnership, strategy and purpose but also common foundations of partnership. Humanitarian Standards Partnership reflects to DG ECHO in subjects like disability inclusion, disaster risk reduction, education in emergency, gender sensitive aid and children in need. This is a first of three pre-workshops, and the next round is planned for September 2020. This has been an opportunity to look into Covid 19 situation, and the Sphere in Covid 19 pandemic. All participants of second round of training had an assignment to prepare awareness material using the Sphere standards. In a same time, group from previous training session has been asked the same. The participants were divided into several groups to work together on their assignments. After the training has been finished, training team scheduled additional meeting with participants, allowing them to present their work.

#### Agenda of the workshop

**WEEK 1: Introduction to Sphere (Tristan Hale)** 

| Pre-workshop assignments   | Workshop  |
|--|---|
| <ul> <li>Read the pre-course information</li> <li>Check camera and microphone</li> <li>Find a marker pen</li> <li>Find the Sphere Handbook (in one of its forms)</li> <li>Read the first chapter, "What is Sphere?"</li> <li>(8,000 words / 1 hour)</li> </ul> | <ul> <li>Welcoming (20 minutes before the session starts)</li> <li>Housekeeping (5)</li> <li>Personal introductions (15)</li> <li>Brief introduction to Sphere / icebreaker (15)</li> <li>Handbook search and workshop objectives (20)</li> <li>Virtual learning approaches and technology (10)</li> <li>Key concepts and definitions group work (30)</li> <li>Quiz (10)</li> <li>Survey + objectives check + assignments + wrap-up + collaboration platforms (15)</li> </ul> |

#### WEEK 2/3: The Sphere Handbook (Zeynep Sandoval)

| Pre-workshop assignments   | Workshop  |
|--|---|
| <ul> <li>How to be a Sphere Champion e-learning (1 hour)</li> <li>Browse the Sphere website. Answer the question: "Besides the Sphere Handbook, what other products and services does Sphere provide?" (15 minutes)</li> <li>IMPORTANT: Before this session please make sure to watch below videos are listed to have an overview of the content.</li> <li>First, two videos are about Sphere and the third one is about Core Humanitarian standards.</li> <li>Watch the videos <ul> <li>What's new in the Sphere Handbook in 2018</li> </ul> </li> <li>https://www.youtube.com/watch?v=01PHMGrmpWE</li> <li>Sphere Minumum Standards</li> </ul> | Pre-test questions  The Humanitarian Charter: the ethical and legal framework for humanitarian action Protection Principles: practical strategies for protecting human rights Core Humanitarian Standard: a framework for accountability and effectiveness Sphere minimum standards for WASH, Food, Shelter and Health The holistic Handbook: using the Handbook correctly Post-test questions (measure knowledge over session) |

### https://www.youtube.com/watch?v=XnQV63k

- Core Humanitarian Standards https://corehumanitarianstandard.org/resourc es/tools
- Please be ready for sharing your reflections about each video at the beginning of the session.

#### WEEK 4: Civil protection guidelines and Sphere (Dijana Muzička)

| Pre-workshop assignments  | Workshop  |
|---|---|
| <ul> <li>Find EU civil protection guidelines on internet and identify on paper all area covered by EU civil protection guidelines</li> <li>Identify similar/same areas covered by EU CPG and Sphere handbook</li> </ul> | <ul> <li>Using Sphere standards and EU civil protection guidelines in combination for disaster preparedness and response</li> <li>Similarities and differences (between Sphere and EU CP guidelines)</li> </ul> |

#### WEEK 5: COVID-19 (Aninia Nadig)

| Pre-workshop assignments  | Workshop  |  |  |
|---|---|--|--|
| <ul> <li>Discover the Humanitarian Standards         Partnership:         <ul> <li>https://spherestandards.org/humanitarian-standards/standards-partnership/</li> </ul> </li> <li>Watch the video (can be found on same page)         <ul> <li>Are any of these HSP standards particularly interesting for you? Take a look at these Handbooks</li> </ul> </li> <li>Discover the guidance you find on www.spherestandards.org/coronavirus, both on Sphere and HSP</li> <li>Reflect on how C19 has impacted your life and your work</li> </ul> | <ul> <li>Community engagement</li> <li>The Humanitarian Standards<br/>Partnership (HSP)</li> <li>COVID-19 guidance for humanitarian<br/>response</li> </ul> |  |  |

- Identify areas in which Sphere and HSP guidance was/could be helpful for your C19 response
- Identify areas in which standards guidance is missing - and should be developed based on learnings from C19 responses

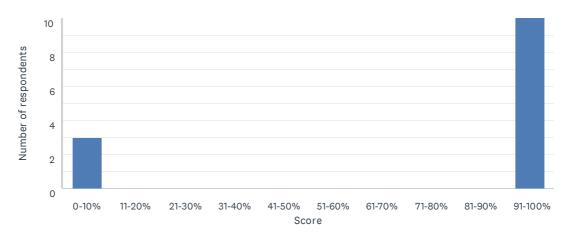
Prepared by: Dijana Muzička

Below: Post - survey results of the workshop 2

#### **Quiz Summary**

AVERAGE SCORE

77% • 2.3/3 PTS



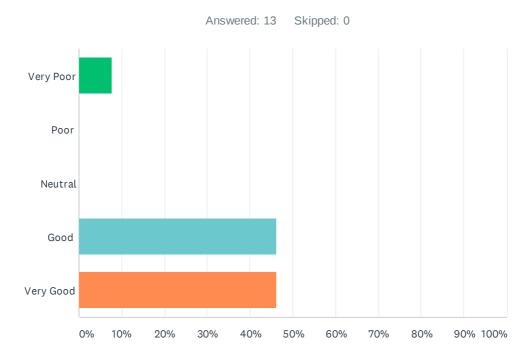
| STATISTICS   |        |               |
|--------------|--------|---------------|
| Lowest Score | Median | Highest Score |
| 0%           | 100%   | 100%          |
| Mean: 77%    |        |               |

Standard Deviation: 44%

#### **Question Ranking**

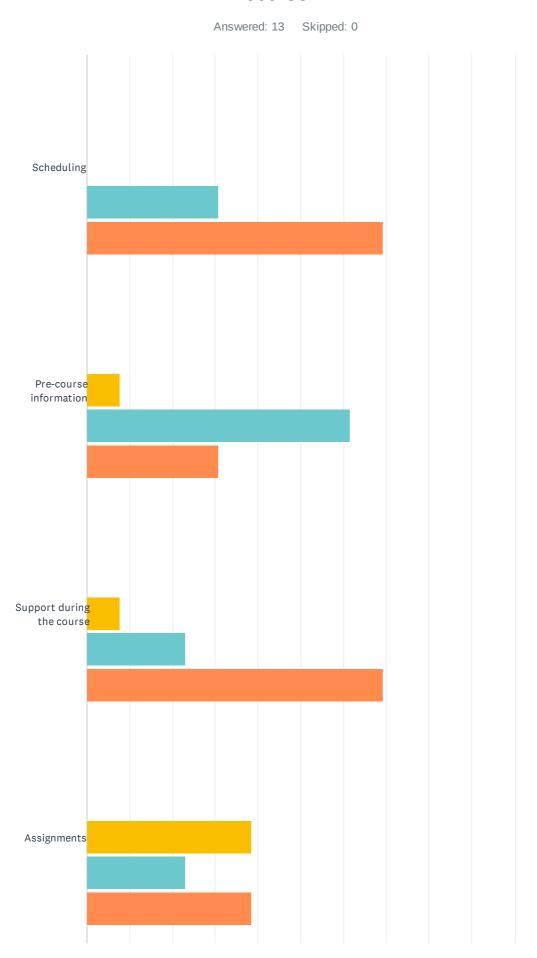
| QUESTIONS (1)   | DIFFICULTY | AVERAGE SCORE |
|---|------------|---------------|
| Q13 Overall, which of the following best describes the difficulty level of the content presented? | 1          | 77%           |

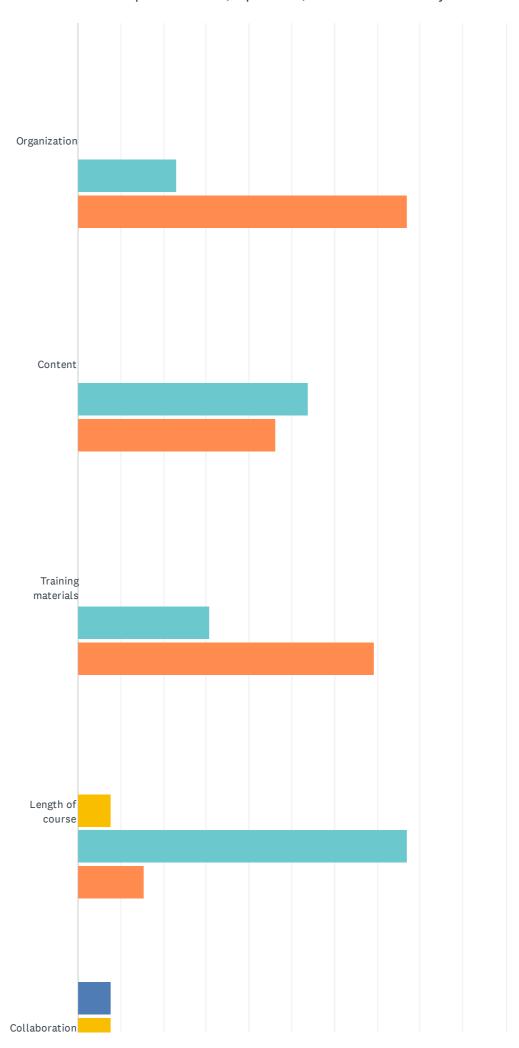
### Q2 Overall, how would you rate the course?



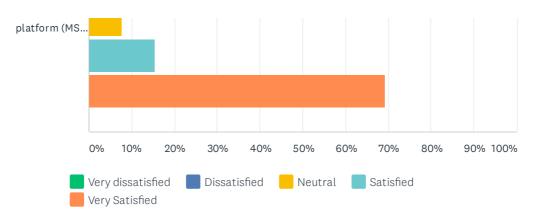
| ANSWER CHOICES | RESPONSES |    |
|----------------|-----------|----|
| Very Poor      | 7.69%     | 1  |
| Poor           | 0.00%     | 0  |
| Neutral        | 0.00%     | 0  |
| Good           | 46.15%    | 6  |
| Very Good      | 46.15%    | 6  |
| TOTAL          |           | 13 |

### Q3 Rate your level of satisfaction with the following aspects of this course.





### DPPI Sphere course (September) - Post-course survey



|                                   | VERY<br>DISSATISFIED | DISSATISFIED | NEUTRAL     | SATISFIED    | VERY<br>SATISFIED | TOTAL | WEIGHTED<br>AVERAGE |
|-----------------------------------|----------------------|--------------|-------------|--------------|-------------------|-------|---------------------|
| Scheduling                        | 0.00%                | 0.00%        | 0.00%       | 30.77%<br>4  | 69.23%<br>9       | 13    | 92.31               |
| Pre-course information            | 0.00%                | 0.00%        | 7.69%<br>1  | 61.54%<br>8  | 30.77%<br>4       | 13    | 80.77               |
| Support during the course         | 0.00%                | 0.00%        | 7.69%<br>1  | 23.08%       | 69.23%<br>9       | 13    | 90.38               |
| Assignments                       | 0.00%                | 0.00%        | 38.46%<br>5 | 23.08%       | 38.46%<br>5       | 13    | 75.00               |
| Organization                      | 0.00%                | 0.00%        | 0.00%       | 23.08%       | 76.92%<br>10      | 13    | 94.23               |
| Content                           | 0.00%                | 0.00%        | 0.00%       | 53.85%<br>7  | 46.15%<br>6       | 13    | 86.54               |
| Training materials                | 0.00%                | 0.00%        | 0.00%       | 30.77%<br>4  | 69.23%<br>9       | 13    | 92.31               |
| Length of course                  | 0.00%                | 0.00%        | 7.69%<br>1  | 76.92%<br>10 | 15.38%<br>2       | 13    | 76.92               |
| Collaboration platform (MS Teams) | 0.00%                | 7.69%<br>1   | 7.69%<br>1  | 15.38%<br>2  | 69.23%<br>9       | 13    | 86.54               |

### Q4 What did you like most about this course?

Answered: 11 Skipped: 2

| #  | RESPONSES  | DATE               |
|----|--|--------------------|
| 1  | The materials showed by the trainers were meaningful and useful about ethical faundations of humanitarianism and global good practice. | 10/12/2020 5:43 PM |
| 2  | ALL THE COURS  | 10/12/2020 2:52 PM |
| 3  | Learning a lot about Sphere standards and humanitarian aid   | 10/1/2020 6:29 PM  |
| 4  | The modern style in which it was presented.  | 10/1/2020 10:23 AM |
| 5  | Atmosphere and group work  | 10/1/2020 10:11 AM |
| 6  | expand sphere knowledge  | 9/29/2020 4:00 PM  |
| 7  | Good communication   | 9/29/2020 3:16 PM  |
| 8  | The group work.  | 9/29/2020 3:16 PM  |
| 9  | That although for me it was a relatively unfamiliar topic, that I feel more confident now to engage further in this subject matter.    | 9/29/2020 3:10 PM  |
| 10 | Colaboration and learning abaut SPHERE standards   | 9/29/2020 3:09 PM  |
| 11 | collaboration and meeting others doing similar work  | 9/29/2020 3:09 PM  |
|    |  |                    |

### Q5 What did you like least about this course?

Answered: 10 Skipped: 3

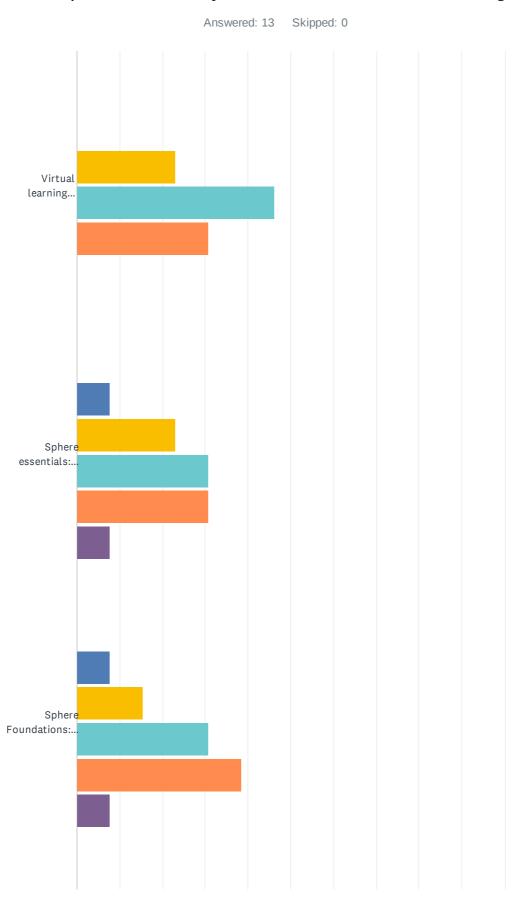
| #  | RESPONSES  | DATE               |
|----|--|--------------------|
| 1  | Due to the circumstances of training, work group was not applied in efficient level.   | 10/12/2020 5:43 PM |
| 2  | LENGTH BECAUSE I DID NOT HAVE A LOT OF TIME AVAILABLE  | 10/12/2020 2:52 PM |
| 3  | bad net conection sometimes  | 10/1/2020 6:29 PM  |
| 4  | Some of the group assignments weren't very clear and they had too much allocated time  | 10/1/2020 10:23 AM |
| 5  | examples of good/bad practices missed  | 10/1/2020 10:11 AM |
| 6  | Too basic. Maybe should be with more detail  | 9/29/2020 4:00 PM  |
| 7  | A lot of time devoted to general part which is already familiar to all humanitarian workers. Of course I know that we are from different sectors and our knowledge is different. | 9/29/2020 3:16 PM  |
| 8  | Sometimes my group suffered from lack of time for the group work.  | 9/29/2020 3:16 PM  |
| 9  | That we didn't get to network face to face. However it is great that it could be implemented at all.   | 9/29/2020 3:10 PM  |
| 10 | Everything is great  | 9/29/2020 3:09 PM  |

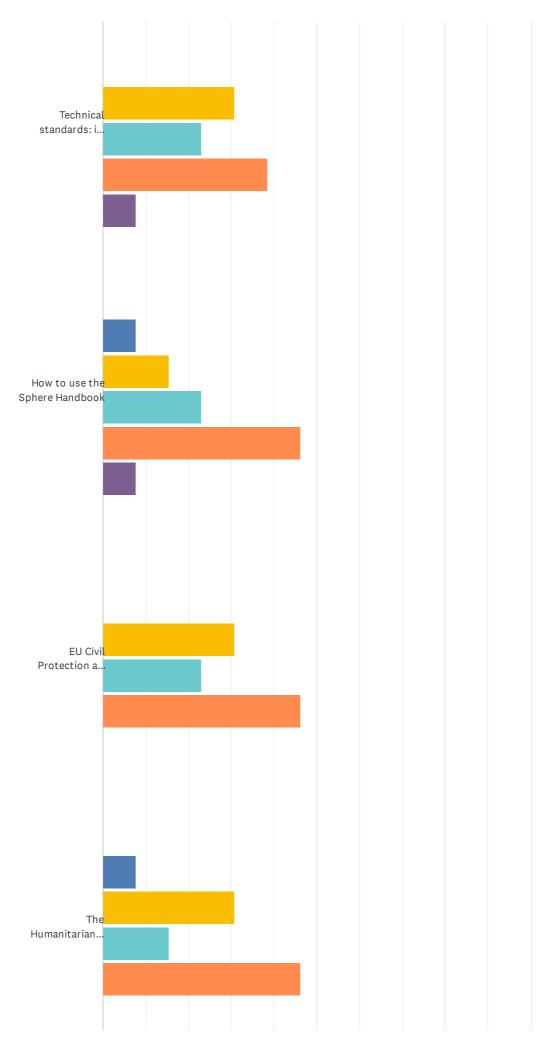
### Q6 How do you think this course can been improved?

Answered: 10 Skipped: 3

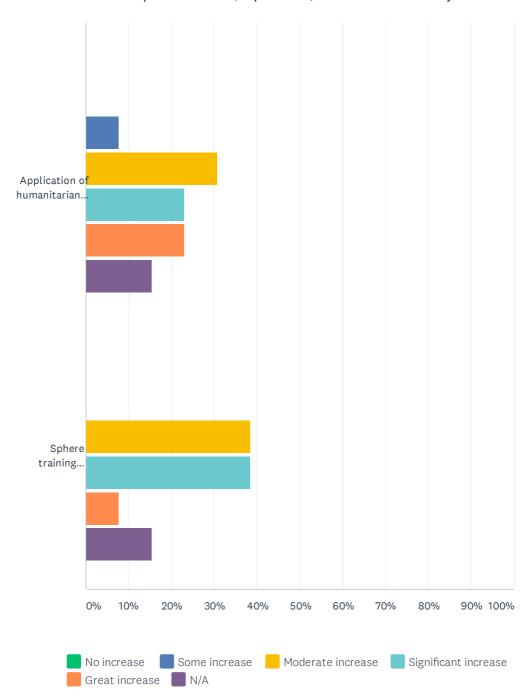
| #  | RESPONSES   | DATE               |
|----|---|--------------------|
| 1  | The presantation of materials has to summerise better by powerpoint slides, in order to be more assimilated by attenders.   | 10/12/2020 5:43 PM |
| 2  | FOR ME, EVERYTHING WAS OK   | 10/12/2020 2:52 PM |
| 3  | maybe in future with physical presens   | 10/1/2020 6:29 PM  |
| 4  | Rethinking of the group assignments   | 10/1/2020 10:23 AM |
| 5  | with Case studies   | 10/1/2020 10:11 AM |
| 6  | Online presentations  | 9/29/2020 4:00 PM  |
| 7  | More specific information about standards in different sectors  | 9/29/2020 3:16 PM  |
| 8  | It could be a little bit longer and could include more time for the group works.  | 9/29/2020 3:16 PM  |
| 9  | Some minor "polishing" touches regarding exercises or breakout sessions, however nothing major (I mentioned some in previous surveys)   | 9/29/2020 3:10 PM  |
| 10 | allow time during online sessions for groups to work; factor in not everyone has English as their primary langauge - acknowledge this to the group and allow more time for verbal discussions | 9/29/2020 3:09 PM  |

Q7 For each of the following topics, select the answer that best describes your increase in knowledge during the course. Please use N/A only if you were not present for the workshop(s) in which this material was presented and you did not watch the recording.





DPPI Sphere course (September) - Post-course survey



### DPPI Sphere course (September) - Post-course survey

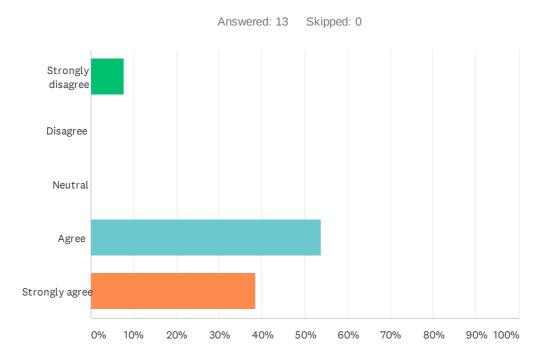
|  | NO<br>INCREASE | SOME<br>INCREASE | MODERATE<br>INCREASE | SIGNIFICANT<br>INCREASE | GREAT<br>INCREASE | N/A        | TOTAL | WEIGHTED<br>AVERAGE |
|--|----------------|------------------|----------------------|-------------------------|-------------------|------------|-------|---------------------|
| Virtual<br>learning<br>technologies:<br>Zoom, Miro,<br>etc.  | 0.00%          | 0.00%            | 23.08%               | 46.15%<br>6             | 30.77%<br>4       | 0.00%      | 13    | 76.92               |
| Sphere<br>essentials:<br>Philosophy,<br>history, etc.  | 0.00%          | 7.69%<br>1       | 23.08%               | 30.77%<br>4             | 30.77%<br>4       | 7.69%<br>1 | 13    | 72.92               |
| Sphere Foundations: The Humanitarian Charter, Protection Principles and the Core Humanitarian Standard (CHS)       | 0.00%          | 7.69%            | 15.38%               | 30.77%                  | 38.46%<br>5       | 7.69%      | 13    | 77.08               |
| Technical<br>standards: in<br>WASH; Food<br>Security and<br>Nutrition;<br>Shelter and<br>Settlement;<br>and Health | 0.00%          | 0.00%            | 30.77%               | 23.08%                  | 38.46%<br>5       | 7.69%<br>1 | 13    | 77.08               |
| How to use<br>the Sphere<br>Handbook   | 0.00%          | 7.69%<br>1       | 15.38%<br>2          | 23.08%                  | 46.15%<br>6       | 7.69%<br>1 | 13    | 79.17               |
| EU Civil Protection and Humanitarian Aid Guidelines (and their relationship with Sphere)                           | 0.00%          | 0.00%            | 30.77%               | 23.08%                  | 46.15%<br>6       | 0.00%      | 13    | 78.85               |
| The<br>Humanitarian<br>Standards<br>Partnership<br>(HSP)   | 0.00%          | 7.69%<br>1       | 30.77%<br>4          | 15.38%<br>2             | 46.15%<br>6       | 0.00%      | 13    | 75.00               |
| Application of humanitarian standards in COVID-19 scenarios  | 0.00%          | 7.69%<br>1       | 30.77%               | 23.08%                  | 23.08%            | 15.38%     | 13    | 68.18               |
| Sphere<br>training<br>techniques   | 0.00%          | 0.00%            | 38.46%<br>5          | 38.46%<br>5             | 7.69%<br>1        | 15.38%     | 13    | 65.91               |

# Q8 Other than those topics above, what else did you learn, and to what degree did your knowledge increase during the course?

Answered: 5 Skipped: 8

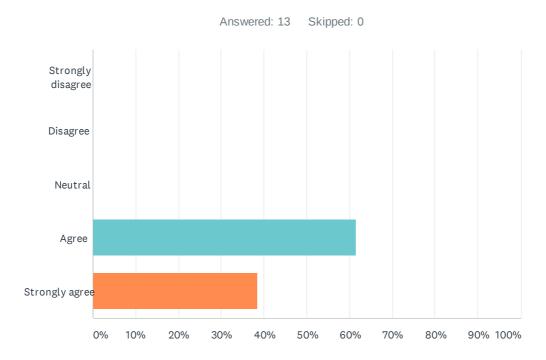
| # | RESPONSES  | DATE               |
|---|--|--------------------|
| 1 | Intercultural and exchanging information among the most countries around the world. My degree is 8 | 10/12/2020 5:49 PM |
| 2 | NOTHING TO ADD   | 10/12/2020 3:00 PM |
| 3 | some easier design techniques  | 10/1/2020 6:46 PM  |
| 4 | I've learned more about humanitarian aid initiatives and actions                                   | 10/1/2020 10:24 AM |
| 5 | How to "dig deeper" and how to find resources/focal points.  | 9/29/2020 3:12 PM  |

# Q9 As a result of attending this course I am more confident and better prepared to meet the relevant challenges in my professional life.



| ANSWER CHOICES    | RESPONSES |    |
|-------------------|-----------|----|
| Strongly disagree | 7.69%     | 1  |
| Disagree          | 0.00%     | 0  |
| Neutral           | 0.00%     | 0  |
| Agree             | 53.85%    | 7  |
| Strongly agree    | 38.46%    | 5  |
| TOTAL             |           | 13 |

# Q10 Overall, the content presented reflected the course description and met the stated objectives.



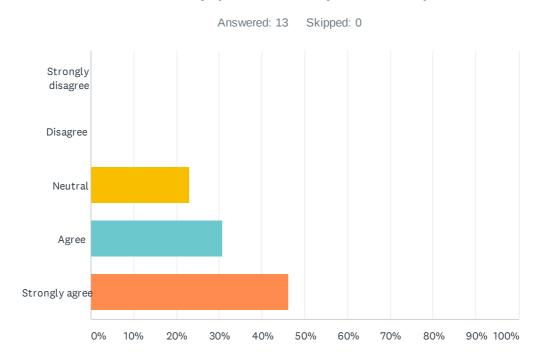
| ANSWER CHOICES    | RESPONSES |    |
|-------------------|-----------|----|
| Strongly disagree | 0.00%     | 0  |
| Disagree          | 0.00%     | 0  |
| Neutral           | 0.00%     | 0  |
| Agree             | 61.54%    | 8  |
| Strongly agree    | 38.46%    | 5  |
| TOTAL             |           | 13 |

### Q11 What was your main personal objective for attending this course?

Answered: 13 Skipped: 0

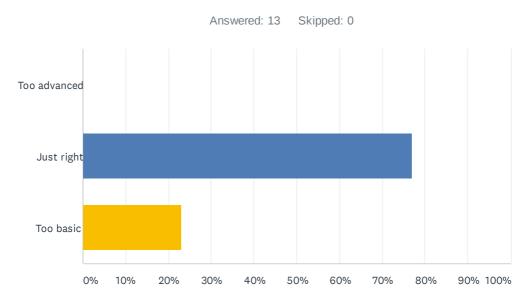
| #  | RESPONSES  | DATE               |
|----|--|--------------------|
| 1  | To get more information and approaches of other legal organisation to compiled evidences and good practices. | 10/12/2020 6:00 PM |
| 2  | DEEPENING KNOWLEDGE FOR: The Humanitarian Protection   | 10/12/2020 3:03 PM |
| 3  | to learn as much as possible about humanitarian work   | 10/1/2020 6:48 PM  |
| 4  | To learn about the Sphere initiative and dppi organization.  | 10/1/2020 10:25 AM |
| 5  | To learn more about Sphere standards in practice.  | 10/1/2020 10:19 AM |
| 6  | extand knowledge in shelter,food and nutrition topics  | 9/29/2020 4:05 PM  |
| 7  | To know what Sphere Standarts means.   | 9/29/2020 3:23 PM  |
| 8  | To learn how to get more benefits of using sphere in work and to apply that knowledge.                       | 9/29/2020 3:21 PM  |
| 9  | To gain new knowledge and share it with colleagues, especially those who work on standards.                  | 9/29/2020 3:18 PM  |
| 10 | Connection with my duties. I work in General Directorate Fire safety and civil protection.                   | 9/29/2020 3:14 PM  |
| 11 | To reach a certain benchmark from which I can further develop my knowledge and expertise on this topic.      | 9/29/2020 3:14 PM  |
| 12 | To learn more abaut SPHERE   | 9/29/2020 3:11 PM  |
| 13 | experience online Sphere training in action  | 9/29/2020 3:10 PM  |

### Q12 The course met my personal objective as presented above.



| ANSWER CHOICES    | RESPONSES |    |
|-------------------|-----------|----|
| Strongly disagree | 0.00%     | 0  |
| Disagree          | 0.00%     | 0  |
| Neutral           | 23.08%    | 3  |
| Agree             | 30.77%    | 4  |
| Strongly agree    | 46.15%    | 6  |
| TOTAL             |           | 13 |

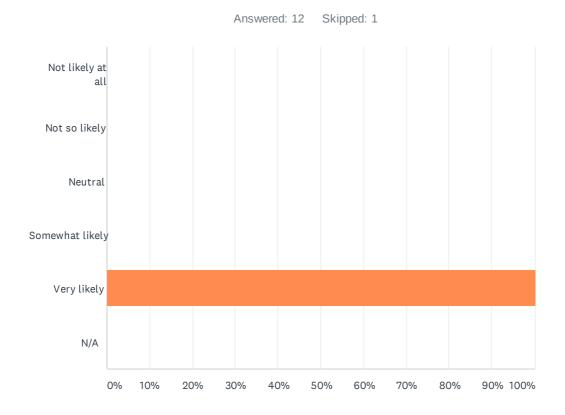
# Q13 Overall, which of the following best describes the difficulty level of the content presented?



| QUIZ STATISTICS |               |                    |            |
|-----------------|---------------|--------------------|------------|
| Percent Correct | Average Score | Standard Deviation | Difficulty |
| 77%             | 2.3/3.0 (77%) | 1.32               | 1/1        |

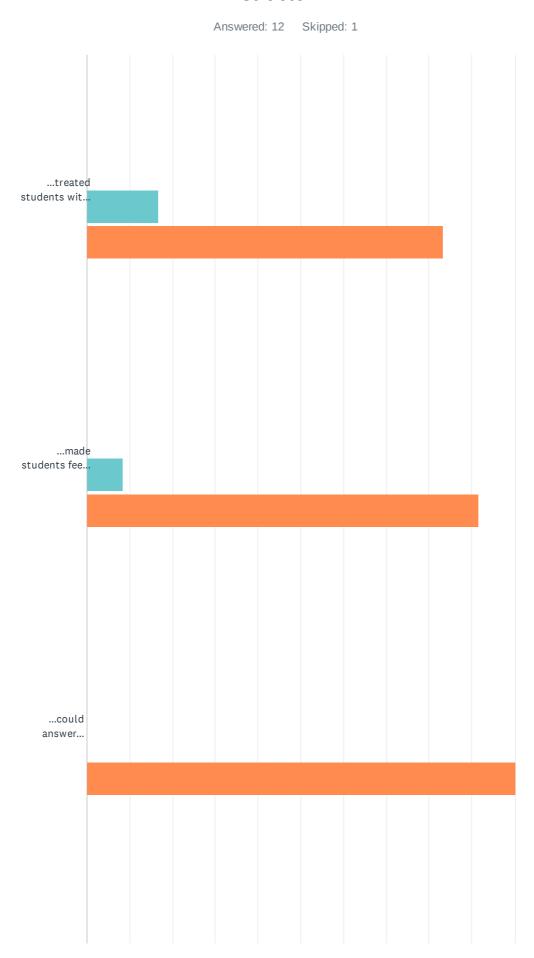
| ANSWER CHOICES | SCORE | RESPONSES |    |
|----------------|-------|-----------|----|
| Too advanced   | 0/3   | 0.00%     | 0  |
| ✓ Just right   | 3/3   | 76.92%    | 10 |
| Too basic      | 0/3   | 23.08%    | 3  |
| TOTAL          |       |           | 13 |

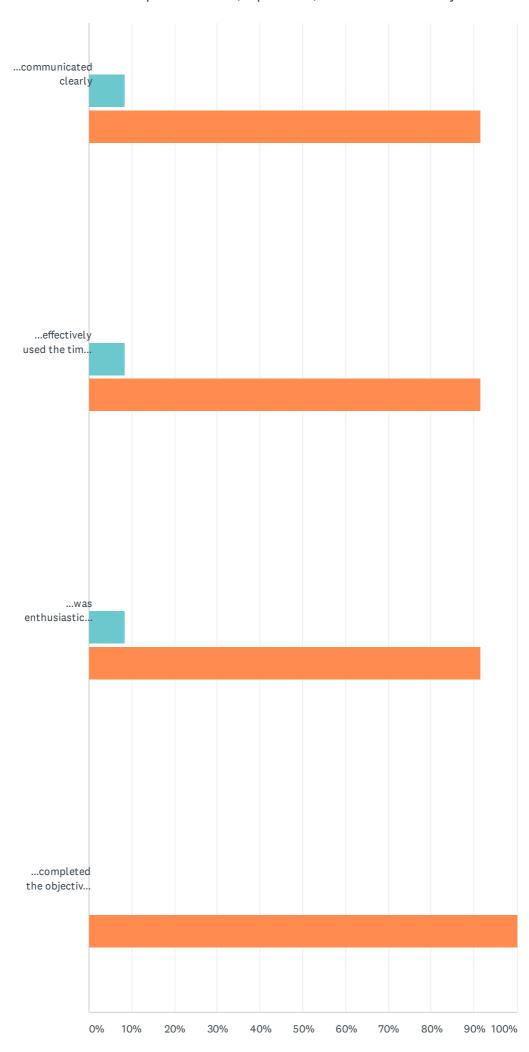
# Q14 How likely are you to recommend events led by this instructor to a friend or colleague?



| ANSWER CHOICES    | RESPONSES |    |
|-------------------|-----------|----|
| Not likely at all | 0.00%     | 0  |
| Not so likely     | 0.00%     | 0  |
| Neutral           | 0.00%     | 0  |
| Somewhat likely   | 0.00%     | 0  |
| Very likely       | 100.00%   | 12 |
| N/A               | 0.00%     | 0  |
| TOTAL             |           | 12 |

## Q15 Please choose your level of agreement with each statement. The instructor...



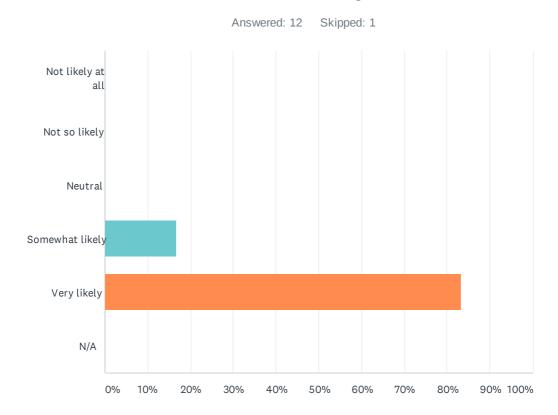


### DPPI Sphere course (September) - Post-course survey

Strongly disagree Disagree Neutral Agree Strongly agree

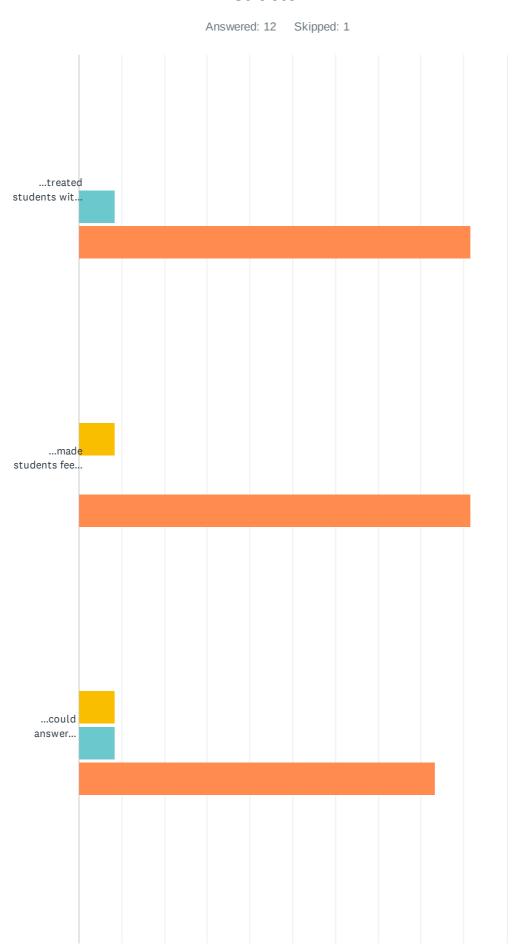
|  | STRONGLY<br>DISAGREE | DISAGREE | NEUTRAL | AGREE       | STRONGLY<br>AGREE | N/A   | TOTAL | WEIGHTED<br>AVERAGE |
|--|----------------------|----------|---------|-------------|-------------------|-------|-------|---------------------|
| treated students with respect                        | 0.00%                | 0.00%    | 0.00%   | 16.67%<br>2 | 83.33%<br>10      | 0.00% | 12    | 95.83               |
| made students<br>feel welcome to<br>ask questions    | 0.00%                | 0.00%    | 0.00%   | 8.33%<br>1  | 91.67%<br>11      | 0.00% | 12    | 97.92               |
| could answer questions well                          | 0.00%                | 0.00%    | 0.00%   | 0.00%       | 100.00%<br>12     | 0.00% | 12    | 100.00              |
| communicated clearly                                 | 0.00%                | 0.00%    | 0.00%   | 8.33%       | 91.67%<br>11      | 0.00% | 12    | 97.92               |
| effectively used the time available                  | 0.00%                | 0.00%    | 0.00%   | 8.33%<br>1  | 91.67%<br>11      | 0.00% | 12    | 97.92               |
| was enthusiastic and engaging                        | 0.00%                | 0.00%    | 0.00%   | 8.33%<br>1  | 91.67%<br>11      | 0.00% | 12    | 97.92               |
| completed the objectives outlined in the description | 0.00%                | 0.00%    | 0.00%   | 0.00%       | 100.00%<br>12     | 0.00% | 12    | 100.00              |

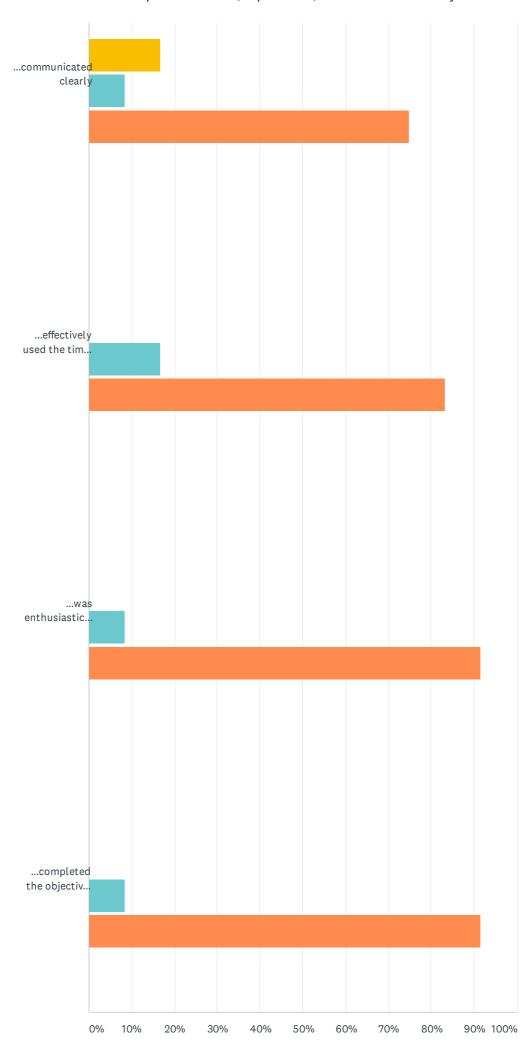
# Q16 How likely are you to recommend events involving this instructor to a friend or colleague?



| ANSWER CHOICES    | RESPONSES |    |
|-------------------|-----------|----|
| Not likely at all | 0.00%     | 0  |
| Not so likely     | 0.00%     | 0  |
| Neutral           | 0.00%     | 0  |
| Somewhat likely   | 16.67%    | 2  |
| Very likely       | 83.33%    | 10 |
| N/A               | 0.00%     | 0  |
| TOTAL             |           | 12 |

## Q17 Please choose your level of agreement with each statement. The instructor...



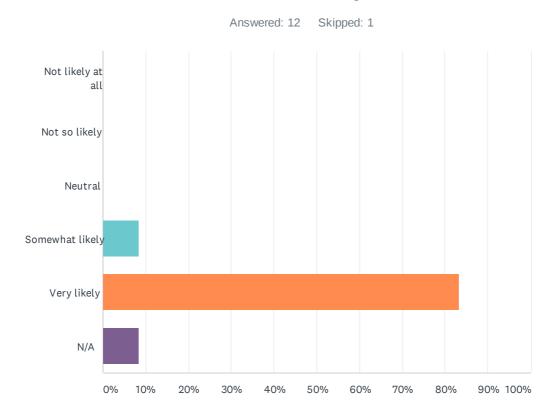


### DPPI Sphere course (September) - Post-course survey

Strongly disagree Disagree Neutral Agree Strongly agree

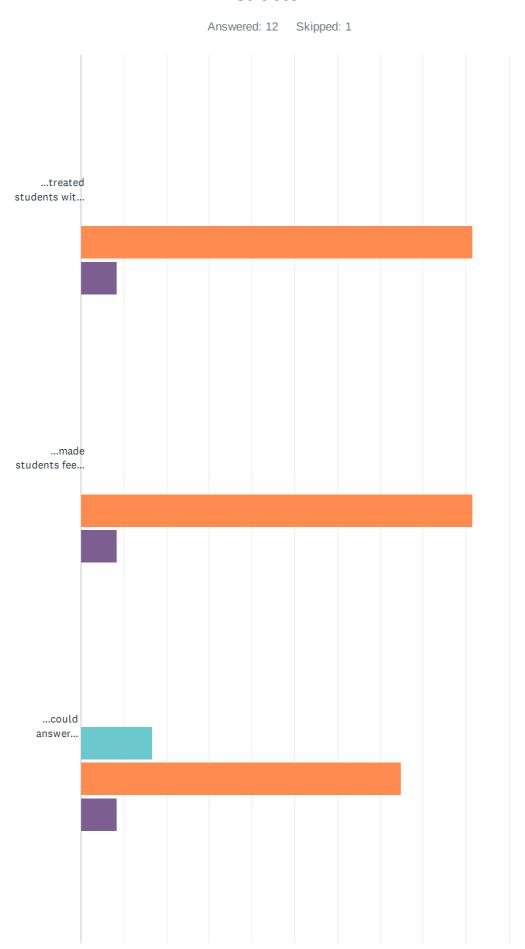
|  | STRONGLY<br>DISAGREE | DISAGREE | NEUTRAL     | AGREE       | STRONGLY<br>AGREE | N/A   | TOTAL | WEIGHTED<br>AVERAGE |
|--|----------------------|----------|-------------|-------------|-------------------|-------|-------|---------------------|
| treated students with respect                        | 0.00%                | 0.00%    | 0.00%       | 8.33%<br>1  | 91.67%<br>11      | 0.00% | 12    | 97.92               |
| made students<br>feel welcome to<br>ask questions    | 0.00%                | 0.00%    | 8.33%<br>1  | 0.00%       | 91.67%<br>11      | 0.00% | 12    | 95.83               |
| could answer questions well                          | 0.00%                | 0.00%    | 8.33%<br>1  | 8.33%<br>1  | 83.33%<br>10      | 0.00% | 12    | 93.75               |
| communicated clearly                                 | 0.00%                | 0.00%    | 16.67%<br>2 | 8.33%       | 75.00%<br>9       | 0.00% | 12    | 89.58               |
| effectively used the time available                  | 0.00%                | 0.00%    | 0.00%       | 16.67%<br>2 | 83.33%<br>10      | 0.00% | 12    | 95.83               |
| was enthusiastic and engaging                        | 0.00%                | 0.00%    | 0.00%       | 8.33%       | 91.67%<br>11      | 0.00% | 12    | 97.92               |
| completed the objectives outlined in the description | 0.00%                | 0.00%    | 0.00%       | 8.33%       | 91.67%<br>11      | 0.00% | 12    | 97.92               |

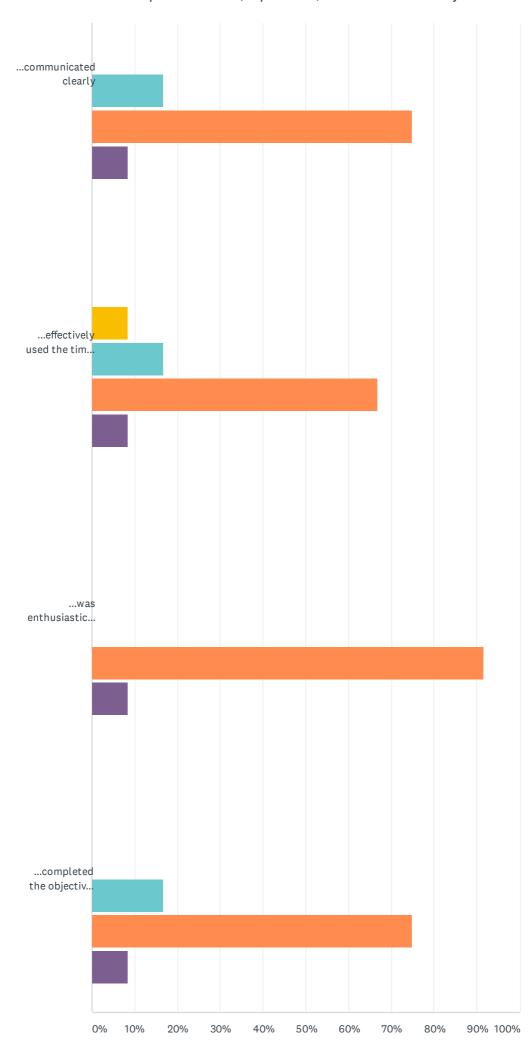
# Q18 How likely are you to recommend events involving this instructor to a friend or colleague?



| ANSWER CHOICES    | RESPONSES |    |
|-------------------|-----------|----|
| Not likely at all | 0.00%     | 0  |
| Not so likely     | 0.00%     | 0  |
| Neutral           | 0.00%     | 0  |
| Somewhat likely   | 8.33%     | 1  |
| Very likely       | 83.33%    | 10 |
| N/A               | 8.33%     | 1  |
| TOTAL             |           | 12 |

## Q19 Please choose your level of agreement with each statement. The instructor...



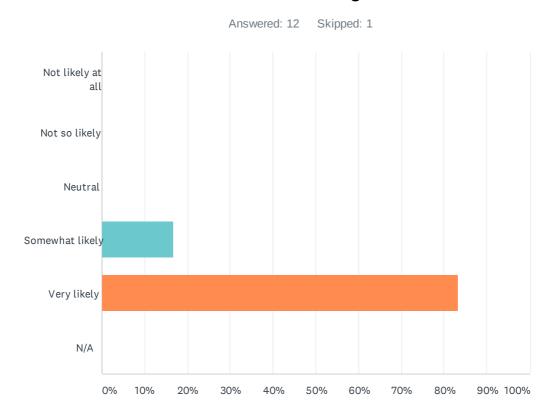


### DPPI Sphere course (September) - Post-course survey

Strongly disagree Disagree Neutral Agree Strongly agree

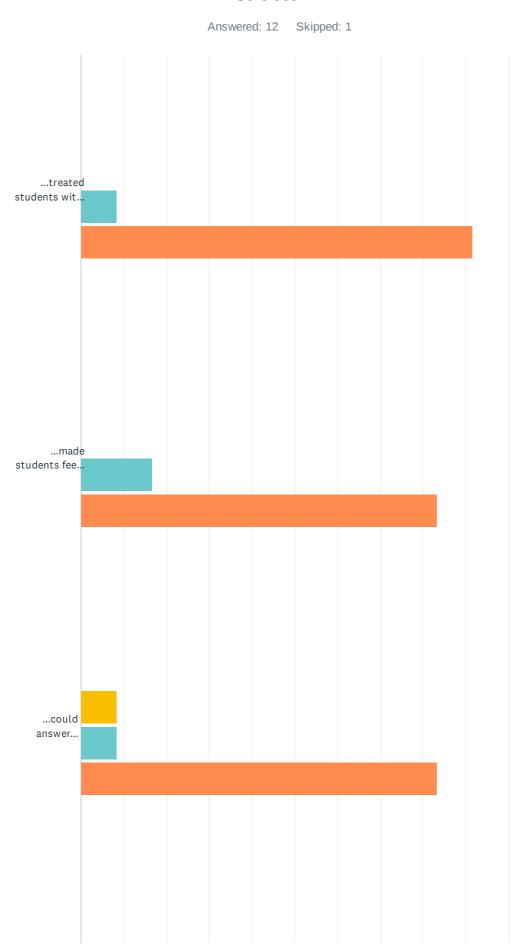
|  | STRONGLY<br>DISAGREE | DISAGREE | NEUTRAL    | AGREE       | STRONGLY<br>AGREE | N/A        | TOTAL | WEIGHTED<br>AVERAGE |
|--|----------------------|----------|------------|-------------|-------------------|------------|-------|---------------------|
| treated students with respect                        | 0.00%                | 0.00%    | 0.00%      | 0.00%       | 91.67%<br>11      | 8.33%<br>1 | 12    | 100.00              |
| made students<br>feel welcome to<br>ask questions    | 0.00%                | 0.00%    | 0.00%      | 0.00%       | 91.67%<br>11      | 8.33%<br>1 | 12    | 100.00              |
| could answer questions well                          | 0.00%                | 0.00%    | 0.00%      | 16.67%<br>2 | 75.00%<br>9       | 8.33%      | 12    | 95.45               |
| communicated clearly                                 | 0.00%                | 0.00%    | 0.00%      | 16.67%<br>2 | 75.00%<br>9       | 8.33%<br>1 | 12    | 95.45               |
| effectively used the time available                  | 0.00%                | 0.00%    | 8.33%<br>1 | 16.67%<br>2 | 66.67%<br>8       | 8.33%<br>1 | 12    | 90.91               |
| was enthusiastic and engaging                        | 0.00%                | 0.00%    | 0.00%      | 0.00%       | 91.67%<br>11      | 8.33%<br>1 | 12    | 100.00              |
| completed the objectives outlined in the description | 0.00%                | 0.00%    | 0.00%      | 16.67%<br>2 | 75.00%<br>9       | 8.33%      | 12    | 95.45               |

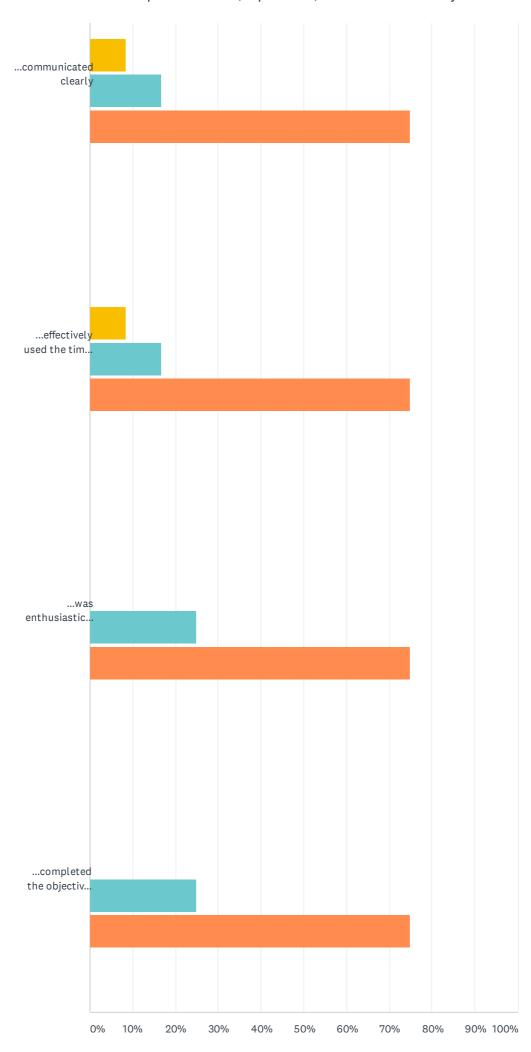
# Q20 How likely are you to recommend events involving this instructor to a friend or colleague?



| ANSWER CHOICES    | RESPONSES |    |
|-------------------|-----------|----|
| Not likely at all | 0.00%     | 0  |
| Not so likely     | 0.00%     | 0  |
| Neutral           | 0.00%     | 0  |
| Somewhat likely   | 16.67%    | 2  |
| Very likely       | 83.33%    | 10 |
| N/A               | 0.00%     | 0  |
| TOTAL             |           | 12 |

## Q21 Please choose your level of agreement with each statement. The instructor...





### DPPI Sphere course (September) - Post-course survey

Strongly disagree Disagree Neutral Agree Strongly agree

|  | STRONGLY<br>DISAGREE | DISAGREE | NEUTRAL    | AGREE       | STRONGLY<br>AGREE | N/A   | TOTAL | WEIGHTED<br>AVERAGE |
|--|----------------------|----------|------------|-------------|-------------------|-------|-------|---------------------|
| treated students with respect                        | 0.00%                | 0.00%    | 0.00%      | 8.33%<br>1  | 91.67%<br>11      | 0.00% | 12    | 97.92               |
| made students<br>feel welcome to<br>ask questions    | 0.00%                | 0.00%    | 0.00%      | 16.67%<br>2 | 83.33%<br>10      | 0.00% | 12    | 95.83               |
| could answer questions well                          | 0.00%                | 0.00%    | 8.33%<br>1 | 8.33%<br>1  | 83.33%<br>10      | 0.00% | 12    | 93.75               |
| communicated clearly                                 | 0.00%                | 0.00%    | 8.33%<br>1 | 16.67%<br>2 | 75.00%<br>9       | 0.00% | 12    | 91.67               |
| effectively used the time available                  | 0.00%                | 0.00%    | 8.33%<br>1 | 16.67%<br>2 | 75.00%<br>9       | 0.00% | 12    | 91.67               |
| was enthusiastic and engaging                        | 0.00%                | 0.00%    | 0.00%      | 25.00%<br>3 | 75.00%<br>9       | 0.00% | 12    | 93.75               |
| completed the objectives outlined in the description | 0.00%                | 0.00%    | 0.00%      | 25.00%<br>3 | 75.00%<br>9       | 0.00% | 12    | 93.75               |

### Q22 What went WELL with this project?

Answered: 8 Skipped: 5

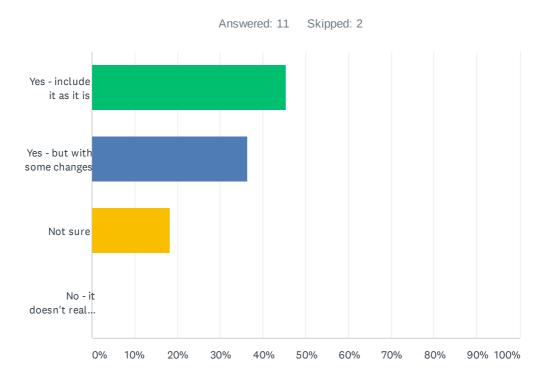
| # | RESPONSES  | DATE               |
|---|--|--------------------|
| 1 | Communication between instructor and participants.   | 10/12/2020 6:05 PM |
| 2 | to complete the final task   | 10/1/2020 7:02 PM  |
| 3 | The use of online platforms and their integration within the course. The openness and personality of the trainers. | 10/1/2020 10:29 AM |
| 4 | Everything   | 10/1/2020 10:24 AM |
| 5 | Comunication   | 9/29/2020 3:31 PM  |
| 6 | Overall implementation   | 9/29/2020 3:16 PM  |
| 7 | Everything   | 9/29/2020 3:15 PM  |
| 8 | the times we were in a group together during the course helped   | 9/29/2020 3:13 PM  |

### Q23 What did NOT GO SO WELL with this project?

Answered: 8 Skipped: 5

| # | RESPONSES   | DATE               |
|---|---|--------------------|
| 1 | The network connection  | 10/12/2020 6:05 PM |
| 2 | some of the members were not active at all                              | 10/1/2020 7:02 PM  |
| 3 | The undergoing of the group assignments during the webinars             | 10/1/2020 10:29 AM |
| 4 | At some moment the internet connection made problems.                   | 10/1/2020 10:24 AM |
| 5 | Team work in groups.  | 9/29/2020 4:09 PM  |
| 6 | n/a   | 9/29/2020 3:31 PM  |
| 7 | Additional strain   | 9/29/2020 3:16 PM  |
| 8 | my group did not interact very much and one person did most of the work | 9/29/2020 3:13 PM  |

## Q24 Should we include this group activity in future versions of this course?



| ANSWER CHOICES              | RESPONSES |
|-----------------------------|-----------|
| Yes - include it as it is   | 45.45% 5  |
| Yes - but with some changes | 36.36% 4  |
| Not sure                    | 18.18% 2  |
| No - it doesn't really work | 0.00%     |
| TOTAL                       | 11        |

# Q25 Please leave any other comments about any aspect of the course here.

Answered: 5 Skipped: 8

| # | RESPONSES  | DATE               |
|---|--|--------------------|
| 1 | I thank to all instructors and participants for gaving their experiences and contribution during the course.   | 10/12/2020 6:09 PM |
| 2 | in any case for me a new and very good experience  | 10/1/2020 7:04 PM  |
| 3 | Thank you very much for you work and your patience during the webinars. You are going a great job and I'm looking forward to completing more course in order for me to became a trainer such as good as you. | 10/1/2020 10:30 AM |
| 4 | Thank you to each training team member for effort and support. Stay safe and all the best.   | 10/1/2020 10:28 AM |
| 5 | For sure this can be a re-occuring course within DPPI. I hope to engage with SPHERE (as well as DPPI) further in the future.   | 9/29/2020 3:18 PM  |