FRANCESCA BALLARIN

KEY QUALIFICATIONS

- > Child Protection and Education expert.
- > Identification, formulation, management, monitoring and evaluation of humanitarian projects and programmes.
- > Training, learning and facilitation for national and international staff of NGOs and Governmental Insitutions.
- > Capacity development, organisational appraisal and training programmes for CBOs and N-NGOs.
- Qualified Trainer on Sphere Minimum Standards in Disaster Response and Sphere Focal Point for Italy Sphere Project/Istituto di Studi di Politica Internazionale (ISPI).
- > Qualified Trainer on INEE Minimum Standards in Education
- Associate Trainer RedR UK
- > Qualified Facilitator for Participatory Logical Framework workshopping.

EDUCATION

Master Degree in Psychology (Laurea) - University "La Sapienza" - Rome, Italy - From 1994 to 1999

Diploma di Maturità Classica - Liceo Classico "Terenzio Mamiani", Rome, Italy - From 1985 to1991

RELEVANT CONTINUED EDUCATION

Course "Child Rights Programming" e-learning training organised by H.R.E.A (1st of February -17th of April 2012).

Course "Logical Framework Approach Moderation Training: planning and evaluating aid programs" organised by PCM-Group (15-20 February 2009 Brussels –Belgium).

Course "Logical Framework Approach and Workshopping" organised by PCM-Group (4-6 February 2009 Brussels – Belgium).

Course "Minimum Standards in Education in Emergency: Training of Trainers" Organised by INEE –International Network for Education in Emergency (15-17June 2003 Geneva –Swiss).

Course "Sphere: Training of Trainers #8" Organised by SPHERE Project (22-30June 2003 Geneva – Swiss).

Course "Monitoring and Evaluation" organised by PCM-Group (Feb. 2003 Bruxelles –Belgium).

Course "Logical Framework Approach as a Tool for Quality Control in Project Cycle Management" organised by PCM-Group (March 2002 Bruxelles –Belgium).

Course "Psychology and Emergencies" organised by Unita' Psicologica di Crisi (Department of Psychology in the Crisis) of Rome University "*La Sapienza*" (Italy) and CIR - Consiglio Italiano per i Rifugiati (Italian Council for Refugees)- May 1999 Rome Italy

Course "Post-Traumatic Stress Disorder: Epidemiology and Treatment" conducted by prof. A.McFarlane and organised by Istituto Superiore di Sanita' (April 1999 Rome-Italy).

Workshop "Strategies, Tools and Techniques of Monitoring and Managing Stress and Trauma Related to Emergency Situations and High Risk Circumstances." Organised by O.V.E.P.E. (Organization de Victimologie et de Psichotrauatologie Europeénne). (April 1999 Rome-Italy).

December 2012	Sphere Trainer (Consultancy)	RedR - UK	
Designing and delivering a Training of Trainers on Sphere- Minimum Standards in Disaster Response.			
October 2012 Syria	Psychological First Aid Trainer (Consultancy)	Terre des hommes	
Designing and delivering a 40 hours Crescent.	Training of Trainers on Psychological First Aid	for the staff of the Syrian Arab Red	

September 2009-June 2012	Early Childhood Development Consultant	Terre des homes
Occupied Territories of Palestine		
Gaza Strip		

Development of the Education component of the Tdh Early Childhood Development Programme in Gaza Strip: Specifically, in charge of developing a quantitative and qualitative ECD Analysis to investigate the psychosocial wellbeing of children from 3 to 5; developing and implementing a capacity development process for the staff of the Ministry of Education, TDH-It National Partner and TDH-It Psychosocial Workers (training, on the job mentoring and distance support); designing the monitoring system and undertaking a final impact evaluation of the programme; work within the Mental Health and Psychosocial Support Cluster and Education cluster to identify with UNICEF, WHO and relevant Ministries actions for the sustainability of the programme. The result of this work is an e-Toolkit on Working with Preschool Children and their Caregiver, published in English and in Arabic (it can be downloaded here http://www.terredeshommes.it/english/workingwith-preschool-children.php).

February– May 2012	Consultant for projects development	Save the Children
Rome –I taly and Cairo - Egypt	Youth and Children	

In charge of developing two EuropeAid project proposals for a regional project in the Balkans (Bosnia Serbia, Albania and Kosovo) on social inclusion of marginalised adolescents and youths and for the MENA Region (focusing on Egypt) on non formal education to empower young girls in collaboration with Save the Children's National NGO partners.

October 2010	Child Protection and Non Formal Education Advisor	Terre des hommes
Syria	(Consultancy)	

On behalf of UNICEF, in charge of designing and setting up non formal education opportunities and child protection mechanisms (including monitoring tools) for refugee children living in Al Howl Camp.

December 2009	Trainer	INTERSOS
Iraq	(Consultancy)	Humanitarian Aid Organisation

On behalf of UNHCR, in charge of designing and delivering a one week intensive training on Strengthening Management and Planning Capacities of Iraqi National NGOs and CBOs partners of UNHCR.

June-July 2009	Juvenile Justice Expert	Italian Ministry of Foreign Affairs
Afghanistan	(Consultancy)	DGCS

In charge of the impact evaluation of the Juvenile Justice Programme 2007-2009, supported by the Italian Ministry of Foreign Affairs - Italian Cooperation in favour of the Afghan Judiciary System, (Ministry of Justice, Supreme Court, Office of the Attorney General and Lawyers Bar Association) particularly focussing on Technical and Vocational Education to reintegrate children in conflict with law and children at risk.

September 2008	Security Expert	I talian Ministry of Foreign Affairs	
l taly		and	
		Associazione delle ONG I taliane	
In charge of researching and elaborating a join	t policy paper between Unità di Cris	i and Associazione delle ONG Italiane,	
on safety and security management of aid work	ers abroad. The paper will be official	ly presented on February 2009.	

April 2007 – May 2008	Child Protection and Education Advisor	Terre des Hommes
Afghanistan	(Consultancy)	

In the framework of the Capacity Development process of the Afghan Ministry of Labour, Social Affairs, Martyrs and Disables, in charge of

> Analysis of existing education opportunities and social protection mechanisms for children in the eastern region.

- Plan and deliver training courses and workshops designed to integrate the existing social protection mechanisms with Non-Formal Education opportunities aiming at enhancing protection and psychosocial wellbeing of vulnerable children (specific focus on street working children).
- > Design and implement an evaluation/follow up system of Non Formal Education activities
- Facilitating the development of a participative Child Protection strategic planning 2008-2012 focusing on the use of Vocational Trainings and Non- Formal Education for Extremely Vulnerable Children in the Eastern region.

January 2008	Street and Working Children Advisor	INTERSOS
Iraq (Kurdistan)	(Consultancy)	Humanitarian Aid Organisation

On behalf of UNICEF, in charge of designing and delivering a two-weeks training on "Street and Working Children" for employees of the Iraqi Ministry of Labour and Social Affairs on non-formal education and vocational trainings as tools for developing solutions for social inclusion of marginalized children.

June 2007-June 2010	Head of Training and Consultancies Unit	Oasi Urbana -
Rome,Italy		Fair Trade and Consultancies
		for Non Profit

Founder member of the Organisation in charge of developing and implementing annual strategic plan for the Training and Consultancies Unit, organising and delivering training and events on humanitarian aid issues, co-ordinate services offered to NGOs and other Agencies (mostly UNHCR), such as financial consultancies, recruitment, developing thematic papers, facilitating strategic workshops, etc.

Main activities realised are:

- > Facilitating strategic workshop on programme development in Afghansitan on behalf of INTERSOS.
- Training in collaboration with INTERSOS "Sphere–Minimum Standards in Humanitarian Aid in Project Cycle management and disaster preparedness" (Abechè, Chad 12-14 December 2008).
- Developing of the paper "Infanzia e Cooperazione Internazionale" (Child protection in International Cooperation) on behalf of Italia Aiuta – CESVI-CISP-COOPI-COSV-INTERSOS-MOVIMONDO and Italian Ministry of Foreign Affairs.
- Training in collaboration with UNHCR "Needs Assessment and Analysis in Project Planning" (Amman, Jordan 9-15 Nov. 2008).
- Training in collaboration with UNHCR "Using Sphere–Minimum Standards in Humanitarian Aid in assessment and analysis" (Amman, Jordan 21-23 June 2008).

April – December 2006Training and Learning Advisor - Safety and SecurityRedR-UKDarfur, SudanRedR-UK

In charge of

- Plan, convene and deliver training courses and workshops designed with the overall intention of improving the competence of relief workers on safety and security management.
- > Develop Learning Needs Analysis, Evaluation and follow up of RedR-IHE's security training and learning activities.
- > Contribute to the planning of new courses and the overall training programme.
- Conduct field based situation, risk and training needs assessments prior to the planning and implementation of in-field training events.

Jan. 2004 March 2006
Rome - I taly
with 70% of the time abroad.

Desk Officer-Central Asia and Middle East

INTERSOS Humanitarian Aid Organisation

In charge of:

- Program planning and development in coherence with the global strategic planning of the organisation, including developing strategic relationship and coordination with donors and other agencies and promoting the development of new programs.
- Program Management: management, monitoring and evaluation of the programs and projects in the countries, including financial and economic situation and ultimate budget responsibility for the area.
- > Human resource management , including professional development.
- Information management

The area under my responsibility counted 3 missions (Pakistan, Afghanistan and Iraq), 10 sub offices, 40 projects funded by different donors (ECHO, EC, UNHCR, USAID, UNICEF, IOM, UNMACA, Italian Ministry of Foreign Affairs, private donors etc), and about 40 international staff. The programmes in the three Countries focused on assisting returns of Refugees and IDPs in their place of origin and supporting durable solutions for reintegration(mostly though Education, Vocational Education and Trainings).

individuals.	, , , , , , , , , , , , , , , , , , , ,	·		5
April 2003 March 2004 3 missions/6 months of stayi Pakistan	Capacity Build	ding Expert	INTERSOS Humanitarian	Aid Organisation

On behalf of UNHCR, in charge of planning, designing, convening and delivering a cycle of 3 protection trainings (112 hours) for employees of the Afghan Ministry of Refugees and Repatriation and UNHCR in support of extremely vulnerable

In the framework of a programme funded by the Italian Ministry of Foreign Affairs, in charge of designing and implementing a Capacity Building programme for a partner National NGO (Afghan Women Resource Centre) working in Pakistan and Afghanistan to assist afghan vulnerable women and children preventing abuses and child trafficking. The programme was directed to strengthen the managerial and organisational skills of the staff in Human Resources Management, Finance Accountability, and Logistic. The programme comprised 400 training hours by different experts and 12 months of coaching/supervision.

Feb.2003 December 2006	Trainer/Associate to the Programme	FIELDS
Rome, Italy		Institute of Post-Graduate
		Specialisation

Founder member of the Organisation and member of the academic board in charge of the curriculum development, training, coaching and mentoring of the trainees. FIELDS is a Network of Humanitarian International Experts and organises training courses for relief workers in humanitarian aid related disciplines including Result Based Management, Project Cycle Management and LogFrame Approach, Safety and Security of Humanitarian Operations and Workers, Sphere Minimum Standards in Disaster Relief, and INEE Standards for Education in Emergency.

Feb.2002 Dec. 2002	Capacity Building Expert	INTERSOS
8 missions/6 months of staying		Humanitarian Aid Organisation
Montenegro - FRY		

On behalf of UNICEF, in charge of designing and implementing a Capacity Building programme for a National NGO Partner (EDUCA) undertaking education (including ECD) and protection activities in favour of RAE woman and children displaced from Kosovo.

The programme aimed at contributing to the development of strategies to improve partners' capacity to implement their programmes. It comprises 150 training hours and 11 months of tutoring/supervision.

 June 2001 December 2003
 Project Design and Evaluation Office
 INTERSOS

 Rome, Italy
 in Afghanistan, Albania, Angola, Kosovo (FRY),
 Humanitarian Aid Organisation

 Montenegro (FRY), FYROM -Macedonia,
 Nicaragua, and Pakistan.
 In charge of :

> Identification, appraisal, planning, monitoring and evaluation of humanitarian aid operations, both in conflict situations and natural disasters.

> The position required familiarity the PCM and Logical framework approach, appraisal-monitoring and evaluation tools, formats and procedures of the main donors (UNHCR, UNICEF, UNDP, WHO, WFP, OCHA, Italian Cooperation, Italian Ministry of Foreign Affairs, ECHO, European Commission).

Specific duties performed: Monitoring and supervision of Child Education and Protection, Capacity Building and Social Protection programmes.

Jan 2001 May 2001	Head of Mission – Psychologist	INTERSOS
El Salvador		Humanitarian Aid Organisation

In charge of representing the organisation in the country, designing and implementing strategies and interventions in support of the victims of the earthquake, especially focussing on protection and psychosocial support.

Aug. 1999 Dec. 2000	Education and Community Services Manager	INTERSOS
Montenegro -FRY		Humanitarian Aid Organisation

On behalf of UNICEF and UNHCR, in charge of planning and implementing educational activities (integration of children to school, non-formal education, ECD and vocational trainings) for IDPs hosted in Camps and Collective Centres in Podgorica and Berane

Oct. 2003 Nov. 2003 Afghanistan and Pakistan

Protection Trainer

INTERSOS Humanitarian Aid Organisation

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June 1999 Aug. 1999 Montenegro -FRY	, , , , , , , , , , , , , , , , , , , ,	lifornimento in volo lo Profit Cooperativa Sociale
	plementing the psychological research "Re-Organizing of t ering and analysing data on children and adolescents fro	
March 1999 May 1999 Rome - Italy	Psychologist	Associazione TANGRAM- ONLUS
	mplementing a multi-session program "Fairy-tales Labo gh Fairy Tales". The program was directed at supporting d	
Jan.1999 June 1999 Rome - I taly	Trainee Psychologist	University "La Sapienza" Faculty of Psychology
Internship at Clinical Therapy hours).	Service-Child and Adolescence Unit supervised by Psych	odynamic Psychology Chair (900
	ACADEMIC ACTIVITIES	
September 2012– to date Florence, I taly	INEE Trainer UNESCO Chair in Human D University of Florence	Development and Culture of Peace
Delivering a module on INEE N	Inimum Standards for Education in Emergency	
January 2012 – to date Rome, I taly	INEE and Sphere Trainer	INTERSOS
	nours trainings on Sphere Minimum Standards in Humanitar andards for Education in Emergency	ian Response and 3 24-hours
January 2011 – to date Rome, Italy	Lecturer/Trainer	SIOI Società per le Organizzazioni Internazionali
	ional Studies, lecturer on humanitarian aid (25 hour semi nagement, 16 hours seminar on Sphere Minimum Standard	nar "Project Cycle Management",
January 2008 – to date Rome, I taly	Lecturer/Trainer	Università la Sapienza
	tional Cooperation and Development", lecturer on humanita nent, Risk Management and Sphere Minimum Standards in	
January 2008 – to 2001 Rome, Italy	Lecturer/Trainer	Università la Sapienza and Amnesty International
Within the Summer School on	"Child rights and Child protection", lecturer on child protec	tion in emergencies.
Within the Summer School on January 2007- To date Milan, Italy	"Child rights and Child protection", lecturer on child protec Member of the academic board/ Sphere Focal Poir	-

In charge of the curriculum development, training, coaching and mentoring of trainees participating both to the Advance Diplomas and to the Master in Emergencies. Specialties: INEE and Sphere Minimum Standards in Humanitarian Response, Psychosocial Support and IASC Guidelines, Result Based Management. Approximately 80 hours each academic year.

In charge of coordinating the entire Sphere Project learning and training activities in Italy and disseminating updates and recent developments of the Project.

January 2006 – to 2008 Bolzen, I taly

Lecturer/Trainer

Province of Bolzen

Within the Master on "Peacekeeping and conflict resolution", lecturer on Sphere Minimum Standards in Humanitarian Response (15 hours each academic year).

January 2006 – to 2008 Turin, I taly

Lecturer/Trainer

University of Turin Faculty of Political Sciences

Within the Master on "Peacekeeping management", lecturer on monitoring and evaluation (8 hours each academic year).

PUBBLICATIONS

"Working with Preschool Children" 2011 - e-Toolkit composed by 4 booklets: Booklet 0 - Introduction to Working with Early Childhood; Booklet 1 - Monitoring Development in Preschool Children; Booklet 2 - Empowering Caregivers: Professionals with Direct Responsibility for Groups of Preschool Children (kindergarten teachers, preschool children's educators, animators); Booklet 3 - Empowering Caregivers: Raising Awareness in Mothers and Fathers. – written on behalf of the European Commission for Humanitarian Aid and Civil Protection (ECHO) and Terre des Hommes http://www.terredeshommes.it/english/working-with-preschool-children.php

"Infanzia e Cooperazione Internazionale" (Child protection in International Cooperation) 2008 – paper written on behalf of Italia Aiuta – CESVI-CISP-COOPI-COSV-INTERSOS-MOVIMONDO

"I principi del dialogo - La gestione della sicurezza degli operatori impegnati all'estero" (Safety and security management for aid workers) 2008 – paper written on behalf of the Italian Ministry of Foreign Affaire – Unita' di Crisi and Associazione delle ONG Italiane.

"Nell'emergenza: teoria e pratica degli aiuti umanitari" (In the emergency: theory and practice of humanitarian aid) chapter 6 – www.gignos.ch

ADDITIONAL INFORMATION

Italian - Mother tongue English - Fluent written and spoken

Full driving license-car (European standards – B)

Computer literacy: Microsoft XP (Word, Excell, Power Point, Outlook), Access, Lotus, Internet & E-mail friendly Use of satellite communication equipment and HF/VHF radio.