00:18 to 00:23 The Sphere Project came at a particular moment in history right after the Rwanda genocide.

00:23 to 00:29 The context at the time was the end of the age of humanitarian innocence.

00:29 to 00:32 It was a very difficult time for everyone.

00:32 to 00:37 There was a huge amount of soul-searching about the humanitarian business.

00:37 to 00:40 So everybody was looking for an answer.

00:40 to 00:44 And it became increasingly apparent to us that something had to change.

00:44 to 00:47 Something had to be done.

00:50 to 00:52 Part of the history of the establishment of Sphere

00:52 to 00:57 was a multi-donor evaluation of the response to the Rwanda genocide

00:57 to 01:00 in particular in Eastern Congo.

01:00 to 01:03 The main learning from the Rwanda evaluation

01:03 to 01:12 was that humanitarian agencies had done pretty good work but there were some failings.

01:12 to 01:18 40,000 people died of Cholera under our noses in Goma in the first 4 weeks of that crises.

01:18 to 01:25 There were definitely agencies working in the camps in Goma and Bukavu and Eastern Zaire

01:25 to 01:30 that were not competent, that were not professional,

01:30 to 01:33 and they should not have been allowed access to those populations.